Status Update on Interoperability Program Work

- We will discuss
  - **PCA** – Post-Launch Activities
  - **Forest Guide** – Project Update
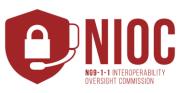
NIOC
NG9-1-1 INTEROPERABILITY
OVERSIGHT COMMISSION

PCA Updates

- We are working to find one or more 9-1-1 Authorities and/or NG9-1-1 service providers who can be our first ICAs
  - Some service providers have already expressed interest
  - One service provider is eager to move forward and is working with Eonti and their executive team to determine if they will operate a Discrete ICA or a Hosted ICA
  - Another is very eager and Eonti has reviewed their CPS for operating a Discrete ICA, and work on their CPS continues
  - Others are moving forward internally, assessing business impact and how best to proceed, and will likely have longer adoption timelines
  - Hopeful that the PCA root certificate can be issued first half of 2023

PCA Updates

- Other important goals:

  - Subscriber terms for the NIOC NG9-1-1 Interoperability Services (for base services as of now, with Forest Guide to come); this work is underway

  - Subscriber application process

    - As part of the application process, the 9-1-1 authority having jurisdiction will need to supply two things - an attestation that they are having their system service provider(s) operate an ICA on their behalf (if not operating an ICA themselves) and a description of where end-entity certificates will be applied (e.g., NGCS, call handling workstations, agents, etc.)

  - Onboarding documents

  - Generic ICA CPS and Template CPS

PCA Updates

- Launch Production System
  - Issue Root Certificate
  - Issue Generic ICA Certificate and Agency Certificate
  - Issue at least one ICA Certificate and Agency Certificate(s)
  - ICA Best Practices Document
- NENA holds a weekly Interoperability Program Management meeting with the PCA/FG contracting members (Rick Blackwell, Steve McMurrer, Jeff Wittek, Doug Cunningham, and Dave Sehnert) to report status and discuss immediate action items

Forest Guide Updates

- The implementation project has begun, and the approved project schedule notes a delivery date of September 13, 2023 for a fully-operational production Forest Guide.

- We are continuing to work with Intrado to identify the specific contractual software development requirements.

- Intrado and NENA, on behalf of the NIOC, are holding weekly technical conversations. Separate project meetings to follow along with in-depth technical workshops with Intrado engineering staff began in October, with the last two occurring on November 18th and December 9th.

Forest Guide Updates

- Intrado is creating a change order to utilize a commercial cloud hosting environment instead of a government cloud; we have asked for a list of pros/cons and what the price reduction to the NIOC will be

- We'd like a change order to remove the need for Data Rights Management policy support

- Other change orders may be required as we clarify requirements with Intrado

Contact
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with any questions.