

NG9-1-1 Interoperability Oversight Commission
Conference Call
Wednesday, January 11, 2023
Minutes
(All Times Eastern)

- *Chair McMurrer called the meeting to order at 12:03pm.*
- *Chair McMurrer read the Conflict of Interest Policy to the Commission.*
- *Attendance is recorded in video conferencing software logs.*
 - In attendance (Six voting members required for quorum):
 - Steve McMurrer, Chair¹
 - Rick Blackwell, Vice Chair¹
 - Dave Sehnert¹
 - Maria Jacques¹
 - Steve O’Conor¹
 - Doug Cunningham¹
 - Jeff Wittek¹
 - Darlene Pankonie¹
 - Ian Stephenson¹
 - John Holloway
 - Etienne Robelin
 - David Furth
 - Brandon Abley (staff)
 - Brooks Shannon (staff)
 - Absent:
 - Senator Cheryl Kagan¹
 - Brian Tegtmeyer
 - Dawn Manga
- *Approval of Minutes*
 - December Regular Meeting Minutes
 - Mr. Blackwell moves to approve.
 - Mr. Cunningham seconds.
 - On a voice vote the **motion passes**.
- *Commissioner Terms and Reappointments*
 - Certain appointments are expiring in March
 - Mr. Shannon shared there are 5 Commissioners whose terms expire in March. All Commissioners other than Sen. Kagan have confirmed their desire to continue and their nominating entities have confirmed their approval to do so. The following Commissioners shall be referred to the NENA Board by Mr. Shannon with recommendation for reappointment.
 - Maria Jacques
 - Steve O’Conor
 - Steve McMurrer
 - Rick Blackwell
 - Sen. Kagan - *pending confirmation of desire to proceed*

¹ Denotes NIOC voting member

- **Committee Reports**
 - *Mission Effectiveness*
 - No update
 - *Certificate Policy / Validation Policy*
 - Working to find one or more 911 Authorities and/or NG911 service providers who can be our first ICAs
 - Some service providers have expressed interest
 - Discrete ICA
 - Hopeful that the PCA root certificate will be issued first half of 2023
 - Mr. McMurrer shared that Fairfax County's cloud-based CHE solution has a requirement to use the PCA for its PKI
 - PKI discussions with the Dept. of Defense planned for later this month
 - Mr. Sehnert shared that the Call For Papers was accepted. This is a joint presentation with Chad Brothers/Comtech and Mr. Sehnert
 - Mr. Shannon shared that his Call For Papers was accepted and he will be speaking about NIOC projects on Forest Guide and PCA at the 2023 EENA Conference
 - Subscriber terms for the NIOC NG911 Interoperability Services is being developed
 - Subscriber application process - the 911 Authority having jurisdiction will need to supply an attestation that they are having their system service providers operate the ICA on their behalf and a description of where end-entity certificates will be applied (NGCS, CHE workstations, agents, etc.)
 - Onboarding documents need to be developed in the coming months
 - Generic ICA CPS and Template CPS will be developed in the coming months
 - Launch Production System tasks:
 - Issue Root Certificate
 - Issue Generic ICA Certificate and Agency Certificate
 - Issue at least one ICA Certificate
 - ICA Best Practices Document
- **Forest Guide Update**
 - Implementation project underway with delivery date of September 13, 2023 of fully-operational production Forest Guide
 - Continue to have software development requirements
 - Technical workshops occurring with Intrado on weekly basis
 - Separate in-depth technical workshops have occurred and two more scheduled for January 24th and February 3rd
 - A lot of great technical questions that will require SME input with the NENA SBP conference
 - Intrado asked to move from GovCloud to commercial cloud
 - No requirements in RFP for GovCloud
 - We asked for pros/cons and price reductions
 - Change order to remove the need for Data Rights Management policy support
 - Other change orders may be required as we clarify requirements with Intrado
 - Commissioners reviewed Intrado's responses to questions about GovCloud vs. Commercial Cloud
 - A couple Commissioners shared that their understanding is that GovCloud is approximately 20% higher than Commercial, but this doesn't account for software development and operational costs. A general feeling that the 3.5% may be a little low
 - Mr. Cunningham raised concerns about needing geographic diversity and multiple availability zones

- Mr. Abley confirmed that there was no requirement for 99.999% availability in the RFP, as it is not justified due to expenses of building such a platform and the Forest Guide not being a critical path service
 - The Commission supports the change and requests that Mr. Shannon send an email to Intrado requesting additional cost reduction to ensure that the NIOC is realizing all available savings by the change in hosting services
 - Additional request to understand the hosting regions and availability zones that will be utilized by Intrado for the Forest Guide
- ***NG9-1-1 Interoperability Task Force Update***
 - In-person Task Force meeting the day after 911 Goes to Washington
 - NENA, DHS, and Texas A&M University (govt. contractor) are pleased to have the engagement from the industry
 - DHS has secured funding for the next phase
- ***Commissioner Concerns/Comments***
 - No Commissioners Concerns/Comments
- ***Comments from the Public***
 - No members from the public present to make comment
- ***Motion to Adjourn***
 - Mr. Blackwell moves to adjourn; Ms. Jacques seconds
 - On a voice vote the **motion passes**
 - Meeting adjourned at 12:46pm