## NG9-1-1 Interoperability Oversight Commission Conference Call Wednesday, April 12, 2023 Minutes

(All Times Eastern)

- Chair McMurrer called the meeting to order at 12:03pm.
- Chair McMurrer read the Conflict of Interest Policy to the Commission.
- Attendance is recorded in video conferencing software logs.
  - o In attendance (Six voting members required for quorum):
    - Steve McMurrer, Chair<sup>1</sup>
    - Rick Blackwell, Vice Chair<sup>1</sup>
    - Dave Sehnert<sup>1</sup>
    - Maria Jacques<sup>1</sup>
    - Jeff Wittek<sup>1</sup>
    - Darlene Pankonie<sup>1</sup>
    - Doug Cunningham<sup>1</sup>
    - Brian Tegtmeyer (departed at 1:01pm)
    - Ian Stephenson<sup>1</sup>
    - Steve O'Conor¹ (joined at 12:06pm)
    - Senator Cheryl Kagan<sup>1</sup> (joined at 12:08pm)
    - Matthew Ambs (Dawn Manga's delegate. Joined at 12:59 pm)
    - Brandon Abley (staff)
    - Brooks Shannon (staff)
  - o Absent:
    - Etienne Robelin
    - John Holloway
    - David Furth

#### • Approval of Minutes

- March Meeting Minutes
  - Mr. Blackwell moves to approve the March meeting minutes.
  - Mr. Wittek seconds.
  - On a voice vote the **motion passes**.

#### • Officer Elections

- Officers can only hold office for 1-year at a time with a maximum of a 2-year term
- o Mr. Blackwell moves to keep existing officers intact for another year until April 2024
- Ms. Jacques seconds
- On a voice vote the **motion passes**.

#### • Finances and Expenditures Update

- o Moving forward, the NIOC budget report will be reviewed during regular meetings
- NIOC Budget vs. Actual Report for the period of Oct '22 to Feb '23 was presented and reviewed

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<sup>&</sup>lt;sup>1</sup> Denotes NIOC voting member

o NIOC Bylaws call for a minimum of quarterly meetings

#### • Committee Reports

- Mission Effectiveness
  - No update
- Certificate Policy / Validation Policy
  - Continued work on production system launch
    - Issue Root Certificate
    - Issue Generic ICA Certificate and Agency Certificate
    - Issue at least one ICA Certificate and Agency Certificates
  - Working to find one or more 911 Authorities and/or NG911 service providers who can be our initial ICAs
    - Atos is working with a vendor partner for its Fairfax CHS project
    - Comtech is working with Eonti in evaluating the appropriate ICA for its operations
    - Others are assessing business impact and how best to proceed. These providers will have longer adoption timelines.
  - Root certificate will be issued in late April or early May '23; working with Eonti and DigiCert on scheduling the ceremony
  - PKI discussions with the DoD continue; CPS was shared with them on 3/7/23 with a review meeting scheduled for 4/14/23
  - Other important goals in progress:
    - Subscriber terms for the NIOC NG911 Interoperability Services (for base services as of now, with Forest Guide to come)
    - Onboarding documents
    - Generic ICA CPS (for the NIOC ICA)
    - Embarking on a mission to build awareness
      - Conference activities at NENA 2023 in Grapevine, TX
        - o NIOC Booth
        - Conference Session PCA/PKI Roundtable with Chad Brothers, Dave Sehnert, Oscar Marcia, Mike Nelson
      - Pre-conference webinar on May 8 to educate the audience on why PCA is needed
  - RFP language review activities
    - Seeking any RFP language that refers to the PCA and the Forest Guide
    - Will be asking for assistance from NASNA
  - NIOC "Seal of Approval" discussion
    - Qualified NIOC Subscriber (e.g., Atos in the Fairfax example)
    - Qualified NIOC PKI Service Provider (e.g., Eonti in the Fairfax example)
      - Mr. Sehnert offered that this is good marketing for the NIOC and consider changing "Qualified" to "Active"
      - Ms. Jacques asked if a participating service provider is a subscriber for one end customer, do they need to go through an evaluation process again?
      - Discussion identified that different states may have different security practices.
      - o Mr. Tegtmeyer asked if it would be false advertisement if they use the PCA in some areas and not others?

- Mr. Cunningham pointed out that existing contracts will have limitations on scope and funding, so they may not be subscribers of the PCA, while newer contracts will be subscribers
- Mr. Sehnert suggested that we have a publicly available registration page that lists which providers and 911 authorities that are covered by the PCA.
- Post-Launch Activities on the Roadmap
  - Publish the ICA Best Practices and Template CPS

### • Forest Guide Update

- o Intrado has what it needs to get started, working through questions and clarifications, as needed, through weekly calls
- o Intrado's Alternate Provisioning Method was reviewed and discussed
  - Purpose is to provide an interim solution until LoSTSync functionality is supported by NG911 solution providers
  - Coverage of an ECRF, so there should be low frequency of changes
  - Mr. Shannon and Mr. Abley believe that this is a reasonable solution and shared that there is concern that an interim solution could become permanent.
  - An interim solution is required to enable Forest Guide subscriptions in 2023 vs. waiting years for vendors to have LoSTSync available
  - Mr. O'Conor does not agree with this method. He is concerned that there would be no incentive to develop LoSTSync
  - Mr. Cunningham reminded the commissioners that an interim solution is a deliverable in our contract
  - Mr. Sehnert suggested that we limit the availability of the interim solution
  - Mr. Abley stated that there is a deadline for making LoSTSync available at which time we could then make the interim solution expire
  - Mr. Abley suggested that the standards conformance initiative or ICE could be means to drive LoSTSync
  - Mr. Cunningham pointed out that this discussion should only focus on the review and approval of the inter
  - After much discussion, Mr. Cunningham moves to approve the interim solution suggested by Intrado
    - Mr. Wittek seconds
    - Discussion on the logistics on how to limit availability of an interim solution and the NIOC agreed that this is a separate issue
    - Mr. O'Conor votes against the motion
    - Sen. Kagan abtains
    - On a voice vote the **motion passes**.
- The NIOC entered Executive Session at 1:01pm
- o The NIOC exited Executive Session at 1:23pm
- o Mr. Blackwell motions to provide a redlined version of change order to Intrado
- o Mr. O'Conor seconds.
- On a voice vote, the **motion passes**.

#### • NG9-1-1 Interoperability Task Force Update

- Chairman McMurrer will lead, and Mr. Abley will support, a briefing to the Task Force on the role and functions of the NIOC and anticipate discussion within the Governance Committee if the NIOC is a viable solution for governing the initiative
- The Task Force has suggested another meeting at the National NENA conference in June. This has yet to be confirmed.

o Mr. Blackwell stated that the NIOC should not take on additional responsibilities unless fully understood. Others expressed agreement.

## • Commissioner Concerns/Comments

o No commissioner concerns/comments

## • Motion to Adjourn

- o Mr. Cunningham moves to adjourn; Mr. Wittek seconds
- On a voice vote, the **motion passes**
- o Meeting adjourned at 1:32pm.

# Attachment: NIOC Budget vs. Actual Report October 2022 through February 2023

3:02 PM 04/11/23 Accrual Basis

#### National Emergency Number Association (43) NIOC Budget vs. Actual October 2022 through February 2023

	43 NIOC			TOTAL		
	Oct '22 - Feb 23	Budget	% of Budget	Oct '22 - Feb 23	Budget	% of Budget
Ordinary Income/Expense Income 4000 - Revenues 4040 - Product Sales	0.00	68,015.00	0.0%	0.00	68,015.00	0.0%
Total 4000 · Revenues	0.00	68,015.00	0.0%	0.00	68,015.00	0.0%
Total Income	0.00	68,015.00	0.0%	0.00	68,015.00	0.0%
Gross Profit	0.00	68,015.00	0.0%	0.00	68,015.00	0.0%
Expense 5000 · Expenses 5005 · Advertising 5030 · Capital Expenditures 5050 · Contractors/Consultants 5055 · Depreciation & Amortization 5080 · IT Software/Hardware/Supplies 5110 · Postage & Shipping 5115 · Printing 5135 · Salaries 5145 · Subscriptions 5165 · Training, Education & Dev/ 5170 · Travel, Meals & incidentals	0.00 0.00 0.00 0.00 1.375.20 0.00 0.00 0.00 0.00	8,000.00 94,995.00 50.000.00 24,200.00 1,684.00 1,000.00 2,000.00 134,044.00 25,300.00 2,000.00	0.0% 0.0% 0.0% 0.0% 81.7% 0.0% 0.0% 0.0% 0.0% 0.0%	0.00 0.00 0.00 0.00 1.375.20 0.00 0.00 0.00 0.00	8,000.00 94,995.00 50,000.00 24,200.00 1,684.00 2,000.00 23,004.00 25,300.00 2,000.00 10,000.00	0.0% 0.0% 0.0% 0.0% 0.0% 81.7% 0.0% 0.0% 0.0% 0.0% 0.0%
Total 5000 · Expenses	1,375.20	353,223.00	0.4%	1,375.20	353,223.00	0.4%
Total Expense	1,375.20	353,223.00	0.4%	1,375.20	353,223.00	0.4%
Net Ordinary Income	(1,375.20)	(285,208.00)	0.5%	(1,375.20)	(285,208.00)	0.5%
Net Income	(1,375.20)	(285,208.00)	0.5%	(1,375.20)	(285,208.00)	0.5%